

VW CSR training

Formel Q: Customer Specific Requirements management according to IATF and VDA

Agenda:

1. Definition of Customer Specific Requirements according to IATF16949:2016
2. Customer Specific Requirements for the VW Group
3. Quality Specifications for Supplier and Purchased Parts Management – Overview of specific requirements for brands within the VOLKSWAGEN GROUP
4. Q-Konkret – as a set of basic requirements
 - Request for Quotation and Preparation of Offer
 - Quality Criteria for Contract Award
 - Cooperation with the Supplier during Product Development
 - Quality Supervision in Serial Production
5. Q-Capability as confirmation of quality capabilities:
 - Self-assessment
 - Process Audit
 - Product Audit
 - Potential Analysis
 - D/TLD Audit
 - Supplier Audit
 - Technical Review
 - Problem Analysis
 - Application Control
6. Q-Neuteile:
 - Project Management within the VW Group
 - Approval of New Parts with respect to VDA MLA
 - Product Approval
 - Process Approval

Participant will learn:

- Correct interpretation of VW Group requirements according to IATF.
- Get practical insights in cooperation with customer locations located in Europe.
- Launch phases used in VW Group terminology and what must be completed in the pre-launch phases.

- Familiarize with the main requirements governing cooperation between the customer and the supplier.

Benefits for the company:

- Understanding how positive product approval according to PPA will contribute to speed up reimbursing of the costs invested in client equipment by supplier
- Positive impact on long-term relationship building with customer representative through a practical knowledge of the customer specific requirements.
- Accelerate response times when reporting quality problems at client sites

Date of open training:

See at webpage

Price:

- 750 EUR / participant.

The invoice due date will be 30 days from the invoice issue date. The invoices for the services will be issued after the service delivery.

Price include:

- Training participation
- Training materials
- Certificate

Duration:

- 2 days (each 7 hours)