

FCA CSR Customer Specific Requirements management according to IATF

Training performed according to revision nr. 4 of FCA CSR published at 29 March 2019

Agenda:

1. IATF requirements connections with customer requirement
2. FIAT (FCA) according to IATF:
 - a) Statement of Requirements (SOR)
 - b) Basic Requirements Check List (BRCL)
 - c) Additional Quality Requirements (AQR)
 - d) SQ.00012 - Forever Requirements (FR)
 - e) Manufacturing Feasibility Assessment (MFA)
 - f) Supplier Quality Management System development management
 - g) Escalation criteria: "OEM Performance Complaint", "Top Problem Supplier Location Reporting" and "Quality New Business Hold"
 - h) Layered Process Audits (LPA)
3. 07740 – Qualification of externally purchased production parts (buy)
 - a) Sample ordering process for PE – Plant Evaluation (ex-Benestare) by OEM plant and approach in case of negative result
 - b) SPV – Supplier Product Validation (ex-Autoqualification AQF) creation including approval and defining requalification tests
 - c) Sample sending and results verification for Engineering Product Validation EPV (ex-Integrative Tests PI)
4. 08090 – Interim (IAA) – theory and practice
5. SQ.00010 – (ex-FGP13 and exFGP14) – Advance Quality Planning and Production Part Approval Process
6. SQ.00008 – Product Demonstration Run (PDR)
7. 9.01102 – Supply Quality
8. 9.01103 – CQC
9. SQ.00009 – Safe Launch Plan (SLP)

10. FGP 16 – CSL NBH

11. 9.01120 – Report Characteristics.

12. 08018 – Quality Monitoring of Directed materials

a) Claims classification

b) Bid list rules description

c) Practical remarks regarding 8D reports and Cross-out Requests

13. Practical information:

a) Codesign – what is it and why it's so important in collaboration with FCA

b) Supplier code – connection with alphanumeric codes

c) Practical remarks regarding cooperation with plants located in Europe and India.

d) Best Practice for residents in Europe and India.

Participant will learn:

- Correct interpretation of FCA requirements with respect to IATF.
- Which FCA standards are not actual competing to published IATF.
- In which PPAP audit form will be identified CSR's.
- Understand the major standards in force in cooperation between customer and supplier
- Get practical insights in cooperation with customer locations located in Europe.
- Best Practice for residents of European plants
- What are the differences between theory and practice for the Derogation
- Which launch phases are present in the FCA terminology and what must be completed in the individual commissioning phase on the vendor and customer side.
- Codesign - what it is and why it is so important to work with FCA
- Supplier codes - Alphanumeric code matching for customer locations located in different countries.

Benefits for the company:

- Understanding Plant Evaluation (ex-Benestare) positive evaluation will contribute to speed up reimbursing of the costs invested in client equipment by supplier

- What to look for when submitting a Non Conformity Ticket (NCT) or partial cancellation request
- Positive impact on long-term relationship building with both FCA SQE and the customer's quality department through a practical knowledge of the specific customer requirements.
- Accelerate response times when reporting quality problems at client sites by gaining knowledge about residents who have built a very good relationship with the customer quality department.

Date of open training:

15.06-16.06.2020 – Brno Czech Republic

Price:

- 750 EUR for one participant

In case of 2 or more participants from the same plant offer **10% discount** on the second and all other participants.

The invoice due date will be 30 days from the invoice issue date. The invoices for the services will be issued after the service delivery.

Price include:

- Training participation
- Lunch and catering
- Training materials
- Certificate
- Coffee buffet
- 12 months consulting for participants

Price is not including accommodation.

Duration:

- 2 days (each 7,5 hours)