

8D Problem Solving

Training agenda:

1. Control and prevention: corrective and preventive actions - similarities and differences.
2. Eight steps of 8D analysis:
 - D0 - Preparation and Problem Statement
 - D1 - Team (recommended team and team members)
 - D2 – Problem definition (use of facts)
 - D3 – Interim Containment Actions (ensuring effectiveness in the context of customer safety)
 - D4 – Root cause - Review the tools and documentation
 - D5 - Identify corrective actions
 - D6 – Implementing corrective actions and assessing effectiveness
 - D7 - Preventive measures
 - D8 – End of analysis
3. Describe the search for causes of nonconformity
4. Records of actions undertaken
5. Tools for initiating corrective and preventive actions
 - Ishikawa Diagram for Why Happened / Why Undetected
 - 5 Why • 5W-2H analysis and "Is / Is Not"
6. Group Troubleshooting:
 - Building an interdisciplinary team
 - Communication in a team
 - Group search for causes of nonconformity

Participant will learn:

- How to document the 8D decisions and actions.
- Principles of team building and practice creative exploration of the causes of nonconformities.

- Practical remark regarding corrective actions effectiveness verification

Date of open training in English language:

29.06-30.06.2020 – Ostrava Czech Republic

Price:

- 400 EUR for one participant

In case of 2 or more participants from the same plant offer **10% discount** on the second and all other participants.

The invoice due date will be 30 days from the invoice issue date. The invoices for the services will be issued after the service delivery.

Price include:

- Training participation
- Lunch and catering
- Training materials
- Certificate
- Coffee buffet
- 12 months consulting for participants

Price is not including accommodation.

Duration:

- 2 days (each 7 hours)