

Manager success indicators

Agenda:

1) Credibility and respect:

- Responsible role of manager
- Differences between a bad and a good manager
- Trust
- Small wins strategy
- Case study

2) Introduction speech:

- Manager values (with case study)
- Defining the rules and attitudes for the team
- Preliminary speech development (with case study)

3) How to learn from the mistakes of others: difficult conversations and motivating employees:

- Getting employees involved
- Constructive feedback
- Deputy / successor development
- Introduction to situational leadership
- Employee development
- Department reorganization
- Disciplinary conversation
- Verification of employees' working time in order to balance team work

By participating in training:

- You will understand what values should follow manager
- What approach to apply if you are promoted to the manager position in the current department, and what if you are manager in the new organization.
- How to motivate employees and conduct disciplinary interviews
- You will learn the best practices regarding the competence matrix and employee development planning
- How to motivate and gain employee commitment

Price:

For internal trainings, please get in touch directly with office.

The invoice due date will be 30 days from the invoice issue date. The invoices for the services will be issued after the service delivery.

Price include:

- Training participation
- Training materials
- Certificate
- 12 months consulting for participants

Price is not including accommodation.

Duration:

- 1 day (8 hours)

Training participants:

Persons starting work in manager positions and employees who want to increase their competences related to people management.